



The Soapworks  
Ordsall lane, Salford Quarys  
Manchester M5 3TT

Thursday, November 28, 2019

Mr. Subhendu Biswas  
Qmansys Infosolution LLP,  
Plot n0-6;S/F  
G-103 Silvernest Apartment  
New delhi-110078

Dear Sir,

First of all heartiest congratulations on completing the Business Process Consultancy process undertaken for the development of the "Target Operation Model" for TalkTalk Business

We are happy to inform you that this initiative has been able to achieve the requisite targets and this is to acknowledge the efforts of Qmansys Infosolutions. We would like to extend our contract further and develop the target operation model for our enterprise business also. With the high quality services provided by you, we have not only been able to complete the project within our MOO targets, the system developed under your guidance has developed a strong base for identifying the high risk activities. within our system and validation of the existing control against them. The integration has also helped us **a lot** in organizing our existing documentation and now we are able to manage them in an efficient way.

We sincerely wish your organization a great success in future and looking forward to many

Thanking you.

A handwritten signature in blue ink, appearing to read "Kevin Brown", with the date "28/11/19" written below it.

Mr Kevin Brown

Head-Business Operations

TalkTalk Business(UK)

Mail id-[kevin.brown@talktalk.co.in](mailto:kevin.brown@talktalk.co.in)

Contact no-(+44)7969969949.